



#### Department of Energy

# EM Consolidated Business Center Project

September 2002





#### The Greentree Group





#### Introduction

- Professional Small Business consulting firm specializing in:
  - Business and logistics systems support
  - Program Management assistance
  - Financial Management advisory services
  - Business Process Re-engineering
  - Application of IT solutions to successfully support business functions





#### Introduction (cont.)

- Founded February 1993
- 70 Employees
- Headquarters Beavercreek, OH
- Two Operating Locations
  - Richmond, VA and Dallas, TX
- U.S. and International Work
  - DoD, Federal and Commercial Clients





#### Site Consolidation Experience





#### Site Consolidation Experience

- Assisted Community Leaders, Local Governments, State of Ohio, Ohio Delegation in preparation for "BRAC"
  - Base Realignment and Closure (BRAC) Commission Support
  - Performed in-depth analysis and provided recommendations to BRAC task force
- Base Closures Overseas and Relocation of Forces
  - Tactical Fighter Wing relocation to CONUS
  - Shipped equipment, relocated personnel & disposed of assets
  - Identified & activated new facilities





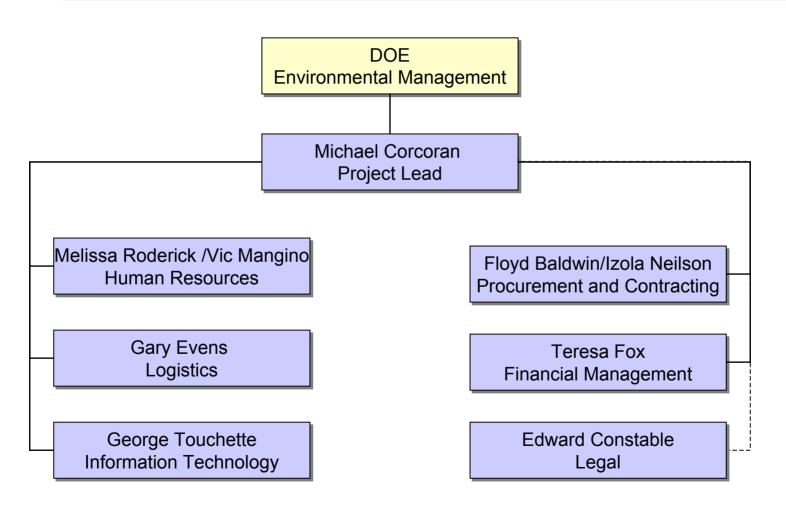
#### Site Consolidation Experience (cont.)

- Closure of Army and Air Force Exchange Service (AAFES) Facilities
  - Facility closure
  - Relocation of personnel
  - Redistribution & disposal of equipment/assets
  - Activation of business support operations at new location





### Greentree's DOE Consolidation Project Team







## Planned Site Consolidation Project Approach





#### Objectives for Site Visits

- Meet site personnel and identify functional POCs
- Establish working relationships in each functional area
  - Begin dialogue with sites
- Gather information/data from general and functional perspective
  - To support EM consolidation planning process
  - Questionnaires/Interviews/Observations
- Seek input and feedback about planning process and consolidation requirements
  - All stakeholders have a voice in the consolidation plan
  - You are the experts about your mission and your people





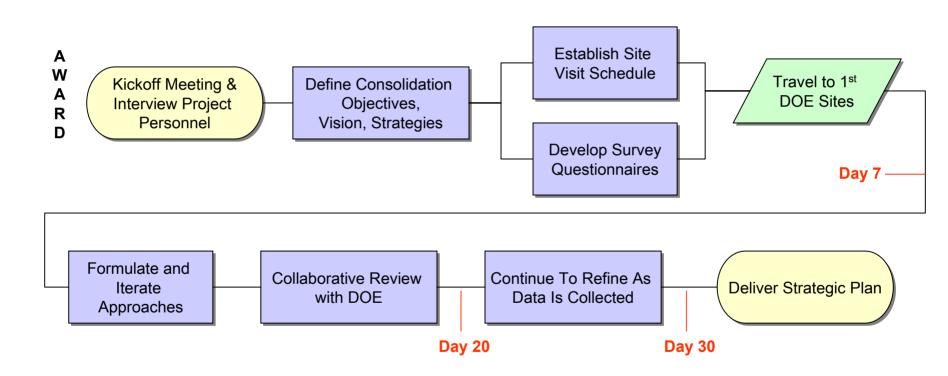
#### Major Milestones

- Site Visits—Sept '02
- Strategic Plan–Oct '02
- Plan of Actions and Milestones (POAM)
- Publish POAM and report—Mar '03
  - Define organization, charter, functions and staffing for Consolidated Business Center (CBC)
  - Provide detailed, step-by-step procedures needed to standup the CBC for each site and location





#### Strategic Plan Process Flow







#### Outline of Strategic Plan

#### **Table of Contents**

- 1. Consolidation Concept
- 2. Vision Statement
- 3. Objectives
- 4. Assumptions and Constraints
- 5. Strategies to Achieve Objectives
- 6. Employee Impacts and Planning
- 7. Union Impacts and Planning

- 8. Management Impacts and Planning by Functional Area
- 9. Suggested Timeframes
- 10. Risk Factors and Barriers
- 11. Communications
  Strategies
  - a. Communication Considerations





#### **Desired Site Information**

- Roles and responsibilities?
- Organizational structure?
- How do you perform your function?
  - Processes/Procedures/Policies/Information Technology?
- Do you support only this site or multiple sites?
  - What level of support do you provide?
- Are you supported by another site? What level of support? POC?
- Number of personnel performing function with job series & position descriptions?
- Issues/Concerns/Potential Problem areas?
- Recommendations regarding consolidation?





#### Summary

- We recognize the importance of this consolidation to the Department of Energy's Office of Environmental Management and its field operational sites
- We understand importance of business support operations continuity for each EM site
- All stakeholders have a voice in planning process
  - Establish close working relationship with site management and subordinate personnel
  - Actively seek input from site personnel at each site—you are the experts about your mission and your people

## Goal: Continuous mission-effective and cost-effective business support operations





#### Summary

- Keep all affected personnel informed throughout project planning and execution phases
  - Communicate, Communicate, Communicate!!!
    - Need your input and suggestions
- We recognize the importance of people, careers, livelihoods, family ties & family moves
  - Maintain awareness of the human element of consolidation throughout the project

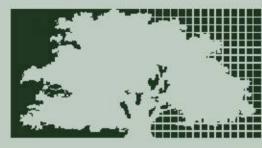
Be sensitive to people, their feelings and their families





## Greentree's DOE Consolidation Project Team

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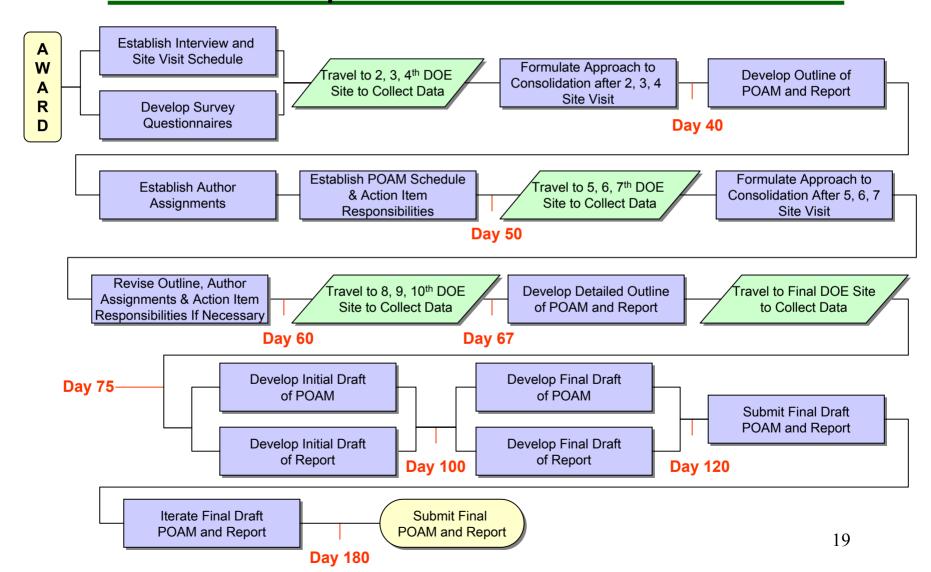


## THE GREENTREE GROUP





#### **POAM Report Process Flow**







#### Outline of POAM and Detailed Planning Documents

#### **Table of Contents**

- 1. Pertinent Considerations for Consolidation
- 2. Consolidation Requirements
- 3. Consolidation Issues
- 4. Detailed Plan of Actions and Milestones (POAM)
- 5. Proposed Organization
  - a. Organization Chart
  - b. Service Center Mission Statement
  - c. Organization Functions
  - d. Organizational Responsibilities
  - e. Organizational Staffing
  - f. Position Descriptions
- 6. Strategies for Mitigating Effect on Personnel

- 7. Detailed Transition Plans
  - a. Demobilizing Functions
    - 1. Legal
    - 2. Information Technology
    - 3. Logistics
    - 4. Human Resources
    - 5. Procurement and Contracting
    - 6. Financial Management
  - b. Mobilizing and Start-up of Consolidated Service Center
    - 1. Legal
    - 2. Information Technology
    - 3. Logistics
    - 4. Human Resources
    - 5. Procurement and Contracting
    - 6. Financial Management